AGL – Mobile Flash Sale Offer
Schedule to Terms & Conditions

Promotion name	AGL mobile Flash Sale Offer
Promotion period	Start: 4/11/2026 9:00am AEST End: 1/12/2026 11:59PM AEST
Promoter	Energy Telco Pty Ltd trading as Aussie Broadband Telco Services ABN: 98 694 875 888 Level 1, 14-22 Grey Street, Traralgon VIC 3844 AGL telecommunications products and services are provided by Aussie Broadband Telco Services.
Eligible customers	**Mobile Offer 1 or 2:** This promotion is available where: • a new AGL mobile customer* signs up to an **Eligible plan** and has or takes up an active AGL energy plan^; and • an existing AGL mobile customer** signs up to an additional **Eligible plan** on their account and has or takes up an active AGL energy plan^ **Excludes:** This promotion is not available to: • an existing AGL mobile customer** who upgrades, replaces or changes an existing AGL mobile service; or • a Returning AGL mobile customer*** ****A 'returning AGL mobile customer' is defined as an individual who commenced an AGL mobile service within the previous 12 months and subsequently cancelled or disconnected that service.*
Details of promotion	The promotion includes:

Offer	Discount	Eligible plans
Mobile Offer 1	$15 off the normal plan price a month for 3 months	• Small

AGL October 26 Flash Sale offer – Terms & Conditions

AGL and Aussie Broadband Telco Services are offering eligible customers an **Introductory offer** on eligible mobile plans. A full description of the promotion can be found in the details of promotion section of the schedule of this promotion. The terms and conditions include a discount off the Recommended Retail Price **(RRP)**:

- The promotion applies to eligible customers listed in the **Eligible Customers** section of the schedule.
- The promotional period commences on the date shown in the **Promotional Period** of the schedule and ends on the date and time shown in the **Promotional Period** of the schedule.
- The promotion cannot be redeemed outside of the promotional period.
- The promotion cannot be applied retrospectively.
- The promotion will be automatically applied to eligible customers at the time of purchase.
- If you are switching from another provider, check your current contract for an early termination clause and the associated fee before switching to AGL.
- A promotional discount cannot be used in conjunction with any other promotion or offer except the AGL energy multi-product discount.
- The promotional offer cannot be transferred to another service, person, or party.
- The promotional offer cannot be redeemed for cash.
- The promotional offer cannot be used for hardware.
- Supported plans are shown in the **Eligible plans** section of the schedule.
- Discounts will be applied automatically to customer bills for the relevant period.
- The promotional offer is based on the supported plan in the **Eligible plans** section of the schedule. If a customer downgrades their plan to a lower plan tier during the period where the **Introductory offer** applies, the **Introductory offer** will be removed from the monthly mobile service charge. The price of the monthly internet or mobile charge will revert to the relevant minimum monthly charge.
- Customers who upgrade to a higher plan tier during the period where the **Introductory offer** applies, the **Introductory offer** will continue to apply for the remainer of the original **Introductory offer** period. Upgrading a plan will not reset the **Introductory offer** period.
- Eligibility for the **Introductory offer** and multi-product discount offer, is contingent on the customer maintaining an AGL energy service^ held under the same account holder name. If the associated AGL energy service^ is cancelled, the **Introductory offer** and multi-product discount will end from the next billing period.
- Customers should refer to general terms and conditions for specific products and services.
- SIMs must be activated within 28 days of the SIM being dispatched. Failure to do so will result in the promotion being deleted. If the SIM isn't activated within 50 days of the SIM being dispatched, your order will expire.
- Customers currently on Financial Hardship arrangements are not eligible for this promotion.
- All prices are subject to change without notice.

- AGL and Aussie Broadband Telco Services reserve the right, in our sole discretion, to remove your access to this program if you breach our fair and acceptable use policy, or we have otherwise formed the view that you are scamming this program.

**A 'new AGL mobile customer' is defined as an individual who has not held an active AGL mobile service in the last 12 months.*

***An 'existing AGL mobile customer' is defined as an individual who currently holds at least one active mobile service with AGL.*

****A 'returning AGL mobile customer' is defined as an individual who commenced an AGL mobile service within the previous 12 months and subsequently cancelled or disconnected that service.*

^An 'AGL energy plan/service' is defined as a residential electricity or gas service provided by AGL.