AGL Small Business - Chance to Win Energy Credits Promotion Terms & Conditions ("Conditions of Entry")

<table>
<tr><th colspan="2">Schedule</th></tr>
<tr><td>Promotion:</td><td>AGL Small Business - Chance to Win Energy Credits Promotion</td></tr>
<tr><td>Promoter:</td><td>AGL Energy Limited, ABN 74 115 061 375, Level 24, 200 George Street, Sydney NSW 2000. Ph: 131245. Additional Promoter entities: AGL Retail Energy Limited (ABN 21 074 839 464), AGL South Australia Pty Limited (ABN 49 091 105 092), AGL Sales Pty Limited (ABN 88 090 538 337).

For enquiries, contact agl@agl.com.au or 133835.</td></tr>
<tr><td>Promotional Period:</td><td>Start Date: 30/11/26
End Date: 31/05/27</td></tr>
<tr><td>Eligible entrants:</td><td>Entry is open to:
small business owners in NSW, QLD, SA, VIC, and WA; and
Small business owners who hold at least one active business electricity and/or gas account with AGL at 11.59pm on the final calendar day of the applicable month (the Eligibility Assessment Date)
(each an “Eligible Customer”).
For the purposes of this Promotion, the Eligibility Assessment Date for each quarterly draw will be:
30 November 2026;
28 February 2027; and
31 May 2027.
Eligibility and the number of entries allocated will be determined as at 11.59pm AEDT/AEST (as applicable in VIC) on the relevant Eligibility Assessment Date.

Business customers with a multi-site agreement (multiple supply addresses within one agreement) are not eligible to participate.
Customers employed at AGL and their immediate family members are not eligible for entry into the Promotion.</td></tr>
<tr><td>How to Enter:</td><td>For each draw, each Eligible Customer will automatically receive the allocated number of entries into the draw as determined by their applicable tenure with AGL as at the Eligibility Assessment Date. Subject to the below, where an Eligible Customer has more than one energy account with AGL, their allocated number of entries will be determined based on their AGL account with the longest tenure as held by that customer.

If a customer ceases to hold any eligible AGL energy accounts and becomes an Eligible Customer again within ninety (90) consecutive days, their previous tenure will be retained. If the customer does not become an Eligible Customer again within that 90-day period, their tenure will reset and recommence from the date they next become an Eligible Customer. For the avoidance of doubt, an Eligible Customer who ceases one fuel type but retains another eligible energy account with AGL, will continue to accrue tenure for the retained account.

<table>
<tr><th>Tenure</th><th>Entries Allocated</th></tr>
<tr><td>Less than 1 year</td><td>1 entry</td></tr>
<tr><td>1 to less than 2 years</td><td>2 entries</td></tr>
<tr><td>2 to less than 3 years</td><td>3 entries</td></tr>
<tr><td>3 to less than 4 years</td><td>4 entries</td></tr>
<tr><td>4 to less than 5 years</td><td>5 entries</td></tr>
</table>
</td></tr>
</table>

© 2026 Plexus Services Pty Ltd. Do not reproduce or amend without authority.

5 to less than 6 years	6 entries
6 to less than 7 years	7 entries
7 to less than 8 years	8 entries
8 to less than 9 years	9 entries
9 years or more	10 entries

Where a customer is assigned a new account number for any reason, including but not limited to a change of premises, contract amendment, or the addition of a new contract, only the tenure associated with the most recently established account or contract will be recognised for the purposes of this Promotion. Any prior tenure may not be carried across and may be reset. In its sole discretion, AGL may, from time to time, consider a customer's request to take their prior tenure into account.

Entries Permitted: Up to ten (10) entries per Eligible Customer per quarter permitted, as outlined in the table above.

Winner Determination:

Quarterly Draws:

- The first four (4) valid entries drawn from each Quarterly Draw will be the winners of the prizes specified below.
- Eligibility for each Quarterly Draw will be determined by customers who are members on the last day of the quarter within the Promotional Period. Eligible Customers are included in each Quarterly Draw based on their tenure captured on the final business day of the quarter and Quarterly Draws are conducted on the fifth (5th) business day of the following quarter.
- All draws will be conducted remotely using computerised random selection by a Plexus representative located in Melbourne, VIC, at 10:00 am AEDT/AEST (as applicable in VIC) on the dates specified below. Plexus's head office is located at Level 9, 628 Bourke Street, Melbourne VIC 3000.
- The draw conductor may select additional reserve entries in case an invalid entry or entrant is drawn.
- If a draw is scheduled on the weekend or a public holiday, the draw will be conducted at the same time and location on the following business day. The Promoter will ensure each draw is open for public scrutiny and anyone may witness the draw on request. The winner of a drawn prize is determined by chance.

Quarterly Draw	Draw Date
1	07/12/26
2	05/03/27
3	07/06/27

Total Prize Pool: AUD$60,000.00 (including GST)

Prize Description	Number of this prize	Value (per prize)
The prize is a $5,000 (including GST) bill credit applied towards the winning business' AGL account.	12 (4 per Quarterly Draw)	AUD $5,000.00 (including GST)

Further Prize Details:

- The prize consists of a $5,000 (including GST) bill credit applied to a single eligible AGL electricity or gas account held by the winner.
- AGL will undertake all reasonable endeavours to apply the bill credit to the relevant energy account within thirty (30) days of the relevant Draw Date.
- Where the winner holds more than one eligible account, the winner may contact AGL before the bill credit is applied to request that the bill credit be applied to a different eligible account. AGL will consider any such request made before application of the bill credit but is not obliged to reverse, reallocate or transfer a bill credit after it has been applied.
- If the winner does not nominate an alternative eligible account before the bill credit is applied, AGL may apply the bill credit to the account selected by AGL, acting reasonably.
- The credit will be used to pay down costs incurred on the customer's energy account

© 2026 Plexus Services Pty Ltd. Do not reproduce or amend without authority.

	● The bill credit cannot be split between multiple accounts and is not transferable, refundable, exchangeable or redeemable for cash. ● If, before the full value of the bill credit has been applied to and utilised on the nominated AGL energy account, AGL ceases to be the financially responsible market participant for the supply address associated with that account, any unused portion of the bill credit will be forfeited and will not be transferable, redeemable for cash or applied to any other account. AGL at their sole discretion may agree to transfer the unused portion of the bill credit from the nominated energy account to another energy account where the winner moves business premises and immediately opens a new energy account with AGL.
Winner notification:	The winners will be contacted in writing and published at agl.com.au within seven (7) days of the corresponding draw. A prize will be treated as unclaimed if: ● the drawn winner is found to be ineligible; ● the drawn winner rejects the prize prior to application of the bill credit; or ● the drawn winner otherwise forfeits the prize under these Conditions of Entry.

1. The entrant agrees and acknowledges that they have read these Conditions of Entry and that entry into the Promotion is deemed to be acceptance of these Conditions of Entry. Any capitalised terms used in these Conditions of Entry have the meaning given in the table above, unless stated otherwise.
2. The Promotion commences on the Start Date and ends on the End Date ("Promotional Period"). Where applicable, entries are deemed to be received at the time of receipt by the Promoter and not at the time of transmission or deposit by the entrant. Records of the Promoter and its agencies are final and conclusive as to the time of receipt.
3. Valid and eligible entries will be accepted during the Promotional Period.
4. Employees (and their immediate family members) of agencies/companies directly associated with the conduct of this Promotion, the Promoter, businesses involved in determination of winner/s for the Promotion, businesses involved in the management of the Promotion, any organisation benefiting from the Promotion, the Promoter's distributors, suppliers, subsidiary companies/businesses and associated companies and agencies are not eligible to receive a prize. "Immediate family member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
5. All reasonable attempts will be made to contact each winner.
6. If any winner chooses not to take their prize (or is unable to), or does not take or claim a prize within a reasonable time, as specified by the Promoter, they will forfeit the prize and the Promoter is not obliged to offer a substitute prize.
7. No part of a prize is exchangeable, redeemable for cash or any other prize or transferable, unless otherwise specified in writing by the Promoter.
8. If a prize (or portion of a prize) is unavailable the Promoter reserves the right to substitute the prize (or that portion of the prize) to a prize of equal or greater value and specification, subject to any written directions of a regulatory authority.
9. If there is a dispute as to the identity of an entrant or winner, the Promoter reserves the right, in its sole discretion (acting reasonably), to determine the identity of the entrant or winner.
10. The Promoter may collect personal information about entrants to administer their entry in the Promotion in accordance with these Conditions of Entry, and where appropriate, award a prize. Specifically, the Promoter collects personal information about the entrant (a) to conduct this Promotion and determine and notify a winner, and disclose such information to prize suppliers and regulators, and (b) for marketing purposes at any time and in any media, including to contact you after this Promotion ends, until such time as the entrant opts out. By participating in this Promotion, entrants consent to the Promoter collecting and using their personal information, and disclosing their personal information to the relevant authorities in the relevant States and Territories, the

© 2026 Plexus Services Pty Ltd. Do not reproduce or amend without authority.

Promoter's related entities, agencies, promotion partners and other third parties engaged to provide services in connection with the Promotion, for the purposes listed above and in accordance with the Promoter's privacy policy available at www.agl.com.au/privacy-policy. If the personal information requested is not provided, we will be unable to process your entry and your entry will therefore be deemed invalid. Entrants agree to provide consent until such a time as it is withdrawn by giving written notice to the Promoter. Entrants can also gain access to, update or correct any personal information held by contacting us using the details listed above. Participation in this Promotion does not alter a customer's existing marketing preferences or consents.

11. Any direct marketing communications sent by the Promoter that constitute commercial electronic messages under the Spam Act 2003 (Cth) will, where required by that Act, include a functional unsubscribe facility that complies with the Spam Act 2003 (Cth) and the Spam Regulations 2021 (Cth). The entrant may use that facility to opt out of further such communications.
12. For the purposes of public statements and advertisements, the Promoter may only publish the winner's surname, initial and postcode of residence.
13. If a prize is provided to the Promoter by a third party, the prize is subject to the terms and conditions of the third party prize supplier. The terms and conditions which apply to the prize at the time it is issued to the winner will prevail over these Conditions of Entry in the event of any inconsistency. To the extent permitted by law the Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the prize, any delay or failure relating to the prize itself or failure by the third party to meet any of its obligations in these Conditions of Entry or otherwise.
14. Any guarantee or warranty given is in addition to any relevant statutory guarantees and warranties and nothing in these Conditions of Entry restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).
15. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may, in its sole discretion, cancel, terminate, modify or suspend the Promotion and invalidate any affected entries, or suspend or modify a prize, subject to State or Territory regulation.
16. The Promoter reserves the right, at any time, to validate and check the authenticity of entries and entrant's details (including an entrant's identity, age and place of residence). If a winner cannot provide suitable proof as required by the Promoter to validate their entry, the winner will forfeit the prize in whole and no substitute will be offered.
17. The Promoter may, acting reasonably, determine that an entrant or winner is ineligible to participate in the Promotion or receive a prize where the entrant or winner is subject to restrictions or controls imposed by AGL under its Unacceptable Customer Behaviour Policy due to conduct that poses a risk to the safety or wellbeing of AGL personnel or materially impacts AGL's ability to administer the Promotion or prize.
18. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence or willful misconduct) in connection with this Promotion or accepting or using any prize. For the sake of clarity, this clause shall not apply where the Promoter has contributed to or caused such loss, expense, damage, personal injury or death and shall not apply to any liability which cannot be excluded by law (in each case the Promoter's liability is limited to the minimum allowable by law).
19. The winner(s) may be invited to participate in and co-operate as required with all reasonable marketing and editorial activities relating to the Promotion, including (but not limited to) being recorded, photographed, filmed or interviewed and acknowledges that the Promoter may use any such marketing and editorial material without further reference or compensation to them. AGL will first seek each winner's consent to participate and winner(s) are under no obligation to participate.

© 2026 Plexus Services Pty Ltd. Do not reproduce or amend without authority.

20. The Promoter is not responsible for any tax (including GST) obligations arising from winning a prize. Entrants should seek their own independent tax advice regarding any tax implications associated with the prize or acceptance of the prize.
21. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights
22. Authorised under: NSW Authority No. TP/05481 and SA Permit No. T26/2000.

© 2026 Plexus Services Pty Ltd. Do not reproduce or amend without authority.