

BP Rewards Unlocked for AGL Terms and Conditions

1. Overview:

If you would like to enjoy the benefits of BP Rewards Unlocked, there are certain terms and conditions that apply.

The [BP Rewards & BPme Terms and Conditions](#) form part of these **BP Rewards Unlocked for AGL Terms and Conditions** as if they were set out in full below.

If there is any inconsistency between these **BP Rewards Unlocked for AGL Terms and Conditions** and the [BP Rewards & BPme Terms and Conditions](#), these **BP Rewards Unlocked for AGL Terms and Conditions** will prevail.

When you register for BP Rewards Unlocked, you will be asked to accept:

- These **BP Rewards Unlocked for AGL Terms and Conditions**;
- the [BP Rewards & BPme Terms and Conditions](#); and
- the [BP Privacy Collection Notice](#) and [BP Privacy Policy](#).

By accepting, a legally binding agreement is formed between BP and you, so you should read each of these documents so that you can make an informed choice about whether you would like to continue signing up for and participating in BP Rewards Unlocked.

BP Rewards Unlocked is part of the BP Rewards program and is operated and administered by BP Australia Pty Limited (ABN 53 004 085 616).

2. Definitions:

Some important key words that are used in these terms and conditions are defined below. If you see a capitalised term used in this document, which is not defined here, it will have the same meaning as set out in the [BP Rewards & BPme Terms and Conditions](#).

BP Rewards Unlocked Fuel Offer is the offer set out in Item 4 of the Schedule.

BP Rewards Unlocked Fuel Offer Sites means the BP Rewards Service Stations in Australia at which the BP Rewards Unlocked Fuel Offer is available.

BP Rewards Unlocked Member means an individual who meets the conditions set out in clause 3 of these **BP Rewards Unlocked for AGL Terms and Conditions**.

BP Rewards Unlocked Offer means the BP Rewards Unlocked Fuel Offer.

Business Day means a day that is not a weekend or public holiday in VIC, Australia.

Eligible Payment Methods means the methods of payment that must be used in order to receive the BP Rewards Unlocked Offer and include without limitation:

- (a) cash;
- (b) credit and debit bank issued cards that are accepted at the BP Rewards Unlocked Fuel Offer Site;
- (c) BP Gift Card; and
- (d) when you redeem your BP Points for Dollars Off at BP, or when you use BP Points to reduce the amount you pay.

The following payment methods are not Eligible Payment Methods for receiving a discount:

- BP Plus;
- Motor Pass Cards;

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- Motor Charge Cards;
- Fleet Cards;
- Distributor Cards;
- On the Run App;
- BP Plus App; and
- Pay with BPme.

If we remove a form of payment from being an Eligible Payment Method, we will update these terms and conditions and provide you with 14 days notice.

Fuel to which the BP Rewards Unlocked Fuel Offer applies is set out in Item 4 of the Schedule.

Relevant Partner means the BP customer or corporate partner set out in Item 1 of the Schedule.

Related Bodies Corporate has the meaning given to that term in the Corporations Act 2001 (Cth).

3. What criteria do I need to meet to be a BP Rewards Unlocked Member?

You must meet the following criteria to be a BP Rewards Unlocked Member and to be eligible to receive the BP Rewards Unlocked Offer. You must:

- be a current member of the BP Rewards program and have accepted and comply with the [BP Rewards & BPme Terms and Conditions](#);*
- have registered and linked your BP Rewards Card to your BP Rewards Account;*
- have accepted and comply with these **BP Rewards Unlocked for AGL Terms and Conditions**;*
- have accepted the terms of the [BP Privacy Collection Notice](#) and [BP Privacy Policy](#);*
- be associated with the Relevant Partner in the manner set out in Item 2 of Schedule 1 and the Relevant Partner must have confirmed this association to BP; and*
- meet any other conditions set out in Item 3 of the Schedule.*

4. What is the BP Rewards Unlocked Offer?

The BP Rewards Unlocked Offer is set out in Item 4 of the Schedule and is subject to the limitations described in clause 5 below.

5. What limitations apply to the BP Rewards Unlocked Offer?

The limitations that apply to the BP Rewards Unlocked Offer are set out in Item 5 of the Schedule and below.

Where there is a technical issue or some other outage meaning that you are unable to claim the BP Rewards Unlocked Offer at the time that the transaction is processed, you will be unable to claim the BP Rewards Unlocked Offer.

BP will instead automatically provide you with Points at a rate of 1 Point per cent of discount you would have received if the BP Rewards Unlocked Offer was able to be claimed at the time of the transaction. If you have not received these Points within 5 Business Days of the transaction, please contact BP on 1300 277 392. BP may require that you provide a copy of your receipt, details of your BP Rewards Card and verify the details BP holds for your BP Rewards Account in order to provide you with these Points.

If you have chosen to receive BP Points under your BP Rewards Account, you will receive BP Points. If you have chosen to receive Qantas Points under your BP Rewards Account, you will receive Qantas Points.

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If you wish to redeem your BP Points for Dollars Off at BP, the usual terms and conditions for redeeming Points under the [BP Rewards & BPme Terms and Conditions](#) apply (including that you must have at least 500 BP Points for Dollars Off at BP to be available, i.e., for \$5 off). Please refer to the [BP Rewards & BPme Terms and Conditions](#) for the terms and conditions that apply to redeeming these BP Points, in particular section 2.4 of the [BP Rewards & BPme Terms and Conditions](#).

6. The BP Rewards Unlocked Offer is personal to you

The BP Rewards Unlocked Offer is personal to you and is not transferable. You agree that you will not assign or otherwise transfer the benefit of the BP Rewards Unlocked Offer (by any means) to any other person or entity.

The BP Rewards Unlocked Offer is to be used on fuel purchases for personal, domestic or household use or consumption. It is not to be used on fuel purchases for commercial use.

You agree that you will not allow any other person to use your BP Rewards Card(s) to claim the BP Rewards Unlocked Offer.

It is your responsibility to ensure that your BP Rewards Card, BP Rewards Card details and BP Rewards Account details are at all times kept secure and not shared with any other person or entity.

You must immediately notify BP if your BP Rewards Card, BP Rewards Card details or BP Rewards Account details become lost, stolen or subject to possible unauthorised use. To notify BP please call 1300 277 392.

BP may at any time suspend or terminate your BP Rewards Account and/or BP Rewards Card, which will immediately cancel all privileges and benefits that attach to that BP Rewards Card and/or BP Rewards Account, if (acting reasonably):

- (a) we consider that your BP Rewards Card, BP Rewards Card details or BP Rewards Account details have been used other than as permitted or contemplated by these BP Rewards Unlocked for AGL – Terms and Conditions; or
- (b) we reasonably suspect that a person other than you is using your BP Rewards Card, or there is any suspicious or fraudulent behaviour associated with your participation in the BP Rewards Unlocked Offer.

We reserve the right to take any other actions we think are reasonable to recover any of our losses, including but not limited to recovering the value of any Discounts provided as part of the BP Rewards Unlocked Offer from you if we take action pursuant to clauses 6(a) or 6(b).

If you consider that BP has improperly suspended your Account, please contact BP on 1300 277 392. BP will reinstate your account if you provide reasonable evidence that your BP Rewards Card, BP Rewards Card details or BP Rewards Account details have been used as permitted or contemplated by these **BP Rewards Unlocked for AGL Terms and Conditions**, or no suspicious or fraudulent behaviour has taken place, and BP considers (acting reasonably) that your suspension was improper.

You are responsible for, and BP is not liable for, any unauthorised use whatsoever of your BP Rewards Card. However, once you have reported to BP that your BP Rewards Card, BP Rewards Card details or BP Rewards Account details have become lost, stolen or subject to possible unauthorised use BP will take responsibility for any unauthorised use that occurs after that time.

7. How do I claim the BP Rewards Unlocked Offer?

In order to claim the BP Rewards Unlocked Fuel Offer, you must:

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- (a) visit a [BP Rewards Unlocked Fuel Offer Site](#);
- (b) fill-up with Fuel;
- (c) have your valid BP Rewards Card scanned *before the transaction is finalised*;
- (d) pay in-store with an Eligible Payment Method.

Availability of the BP Rewards Unlocked Fuel Offer is subject to Fuel availability and the other **limitations that apply to the BP Rewards Unlocked Offer as set out in Item 5 of the Schedule.**

Please note, when scanning a digital BP Rewards Card please ensure that you have your mobile phone screen brightness turned up to full.

8. I forgot to claim the BP Rewards Unlocked Offer, can I claim this later?

If you forget to have your valid BP Rewards Card scanned *before a transaction is finalised*, we are not able to apply the BP Rewards Unlocked Offer retrospectively. You will not be provided with any Points for this transaction either.

9. How do I find a BP Rewards Unlocked Fuel Offer Site?

You can use Store Finder to find [BP Rewards Unlocked Fuel Offer Sites](#) by using the [bp website](#) (www.bp.com.au) or by using the [BP Rewards website](#) (www.bprewards.com.au) to look up bp service stations using filters.

We have ongoing processes to update our service station data however unfortunately neither bp nor our third party service provider can guarantee that the information displayed through the Store Finder service is correct or up to date at all times.

10. What happens if I do not receive the BP Rewards Unlocked Offer at the time of payment?

If you are unable to claim the BP Rewards Unlocked Offer at the time that the transaction is processed, for example where there is a technical issue or some other outage, but you have nevertheless complied with these BP Rewards Unlocked for AGL Terms and Conditions you will unfortunately be unable to claim the BP Rewards Unlocked Offer. Please refer to clause 5 above for further information.

11. How long will the BP Rewards Unlocked Offer be available?

BP reserves the right to update these **BP Rewards Unlocked for AGL Terms and Conditions**, including the terms of the BP Rewards Unlocked Offer from time to time upon notice in accordance with clause 14.

The Relevant Partner & BP may withdraw from offering the BP Rewards Unlocked Offer to new BP Rewards Members at any time including immediately, if BP's agreement with the Relevant Partner regarding the BP Rewards Unlocked Offer terminates or expires.

12. How do I withdraw my consent to BP contacting the Relevant Partner and the Relevant Partner notifying BP of my status as associated with the Relevant Partner?

If you want to withdraw your consent to BP contacting the Relevant Partner and the Relevant Partner notifying BP of your status as being associated with the Relevant Partner you can do so by calling us on 1300 277 392. Please note that it may take up to 5 Business Days for these changes to take effect.

If, however you do withdraw this consent, you will no longer be eligible for the BP Rewards Unlocked Offer and will no longer be a BP Rewards Unlocked Member. You may still be eligible to receive the benefits of the BP Rewards program under the [BP Rewards & BPme Terms and Conditions](#).

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13. How do I cancel my participation in BP Rewards Unlocked?

If you want to cancel your participation in BP Rewards Unlocked, you can do so by calling us on 1300 277 392. If you do so, you may still be eligible to receive the benefits of the BP Rewards program under the [BP Rewards & BPme Terms and Conditions](#).

If you want to permanently cancel your entire BP Rewards profile and/or cancel your BP Rewards Account, you can call us on 1300 277 392. See section 5.3.4 of the [BP Rewards & BPme Terms and Conditions](#) for more details.

14. Changes to these BP Rewards Unlocked for AGL Terms and Conditions

BP may add to or vary these **BP Rewards Unlocked for AGL Terms and Conditions** (including but not limited to the BP Rewards Unlocked Offer) from time to time by posting amended terms on its website. BP will notify you of any material changes via email to the terms and conditions. If the changes cause you detriment (financial or otherwise) we will provide you with at least 10 Business Days' notice prior to the change. You may terminate this agreement at any time by calling us on 1300 277 392 including if you do not accept any changes BP makes to these **BP Rewards Unlocked for AGL Terms and Conditions**.

Last updated: 3 September 2024

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Schedule

<p>Item 1</p>	<p>Who is the Relevant Partner?</p>	<p>AGL Sales Pty Limited ABN 88 090 538 337 Level 24, 200 George St, Sydney NSW 2000</p> <p>AGL Energy Limited, ABN 74 115 061 375, of Level 24, 200 George Street, Sydney NSW 2000</p> <p>AGL South Australia Pty Limited, ABN 49 091 105 092, of Level 24, 200 George Street, Sydney NSW 2000</p> <p>AGL Retail Energy Limited, ABN 21 074 839 464, of Level 24, 200 George Street, Sydney NSW 2000</p> <p>AGL Energy Services Pty Limited, ABN 57 074 821 720 of Level 24, 200 George Street, Sydney NSW 2000</p> <p>Southern Phone Company Limited, ABN 42 100 901 184, of Level 24, 200 George Street, Sydney NSW 2000.</p>
<p>Item 2</p>	<p>What association do you need to have with the Relevant Partner?</p>	<p>You must be an active residential energy or telecommunications customer of AGL and activate the BP Rewards Unlocked Offer online via AGL My Account or the AGL App. If you delete your digital account via the settings in your AGL app or you leave AGL as a residential energy or telecommunications customer, you will no longer be eligible to receive the BP Rewards Unlocked Offer.</p> <p>The BP Rewards Unlocked Fuel Offer is not available for customers with non-residential AGL products or services, including but not limited to business energy plans or battery products.</p> <p>For the avoidance of doubt, if you delete your digital account via the settings of your AGL app but remain an active residential energy or telecommunications customer, you will no longer be eligible to receive the BPRU Offer.</p>
<p>Item 3</p>	<p>What conditions do you need to meet to be a BP Rewards Unlocked Member and be eligible for this BP Rewards Unlocked Offer?</p>	<p>In addition to those conditions set out in clause 3 of these BP Rewards Unlocked for AGL Terms and Conditions you must have consented (and not withdrawn your consent) to BP contacting the Relevant Partner and the Relevant Partner notifying BP whether or not you continue to be an active residential energy or telecommunications customer of AGL.</p>
<p>Item 4</p>	<p>What is the BP Rewards Unlocked Fuel Offer?</p>	<p>The BP Rewards Unlocked Fuel Offer is set out in this Item 4 subject to the limitations set out in clause 5 of these BP Rewards Unlocked for AGL Terms and Conditions and Item 5 of this Schedule.</p> <p>The types of fuel to which the BP Rewards Unlocked Fuel Offer applies are: E10, 91, 95, Ultimate 98, Diesel, Ultimate Diesel or as otherwise updated by BP from time to time ("Fuel").</p> <p>The BP Rewards Unlocked Fuel Offer is as follows: 6 cents per litre off Fuel inclusive of GST.</p>

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		<p>The above discount is correct as at the date of these terms and conditions. BP may vary the above discount from time to time, and if we do, we will update these terms in accordance with clause 14.</p> <p>When we say the discounts are “per whole litre of Fuel” above, this means that the discount is calculated based on the number of whole litres purchased rounding down. For example, if 42.85 litres of fuel are purchased, the discount will be applied on 42 litres.</p>
<p>Item 5</p>	<p>What limitations apply to the BP Rewards Unlocked Fuel Offer?</p>	<p>(a) You can register for the BP Rewards Unlocked Fuel Offer between 10 September 2024 and 11:59 pm 11 March 2025, unless extended. Once registered, you'll receive the BP Rewards Unlocked Fuel Offer for 6 months from the date of registration. For example, if you register on 12 December 2024, your discount will be valid until 12 June 2025. You are only eligible to register for the BP Rewards Unlocked Fuel Offer once.</p> <p>(b) The BP Rewards Unlocked Fuel Offer is only available at BP Rewards Unlocked Fuel Offer Sites, and is subject to availability of the relevant Fuel products.</p> <p>(c) The BP Rewards Unlocked Fuel Offer will only apply to the first 120 litres of Fuel purchased by you each day (AEST time applies) and a maximum of 3 fuel transactions per week. When calculating the 120 litres, BP will aggregate all Fuel types purchased. The BP Rewards Unlocked Offer is for reasonable personal and non-commercial use. BP has discretion to suspend or terminate your access to the discount if BP reasonably believes it is not being used for these purposes.</p> <p>(d) Unless otherwise determined at the discretion of the individual BP Rewards Unlocked Fuel Offer Site, the BP Rewards Unlocked Fuel Offer cannot be used in conjunction with any other offer or discount on Fuel outside of these BP Rewards Unlocked for AGL Terms and Conditions meaning that if there is any offer or discount on Fuel available, you will be provided with at least the value of the BP Rewards Unlocked Fuel Offer but will not be entitled to stack multiple Fuel offers in the same transaction.</p> <p>(e) Notwithstanding the foregoing, the BP Rewards Unlocked Fuel Offer may be used in conjunction with any other offer made available from time to time to BP Rewards members, and your participation in the BP Rewards Unlocked Offer will not disentitle you from any offer to which you would otherwise be entitled under BP Rewards. BP may run bonus points promotions from time to time with different terms and conditions around eligibility, and your participation in the BPRU Offer may disentitle you from receiving bonus points as part of the bonus points promotion.</p>