

Bill Smoothing

AGL



Easy English





Blue words

Some words in this book are **blue**.

We write what the blue words mean.

Help with this book



You can get someone to help you

- understand this book

- find more information.



Contact information is at the end of this book.



About this book

This book is from AGL.



This book is about **Bill Smoothing**.

Bill Smoothing spreads the cost for your gas and electricity bills into even payments for the year.

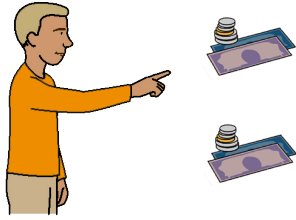


Bill Smoothing can help you

- know how much to pay each time
- manage your gas and electricity bills.



What happens if you get Bill Smoothing?



You can choose to pay the same small amounts more often.



This is instead of paying a bigger amount less often.

S	M	T	W	T	F	S
---	---	---	---	---	---	---



- every week

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		



- every 2 weeks

S	M	T	W	T	F	S
						11 12
		1	2	3	4	5
						18 19
6	7	8	9	10	11	12
						25 26
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		



- every month.

Bill Smoothing can make your bills easier to pay because



- you pay a similar amount each time

and



- the cost of your bill will not go up and down as much during the year.



We will tell you if there are changes to

- the amount you need to pay

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		



- how often you need to pay.

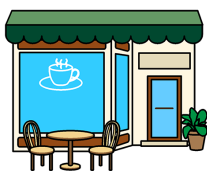
Who can get Bill Smoothing?

You might be able to get Bill Smoothing if you have a



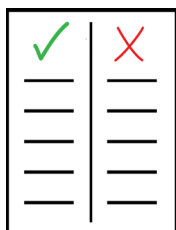
- home

or



- small business.

There are rules about



- how Bill Smoothing works

- who Bill Smoothing could help.



You should talk to us to make sure the rules fit with your situation.



More information

You can contact AGL for more information about

- Bill Smoothing

- other ways to get help to pay your bills.

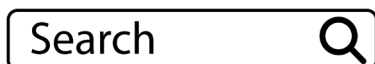


Call 131 245

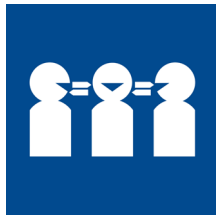


Website agl.com.au/help

**You can read our other Easy English books
on our website.**



Type **Easy English** into the search bar.



If you need an interpreter

An **interpreter** is a worker who

- understands and speaks your language
- can help you communicate what you need.



Call 1300 307 245

If you need help to speak or listen



Use the National Relay Service to make a phone call.

You must sign up to the service first.



Website accesshub.gov.au/nrs-helpdesk



Call 1800 555 660



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