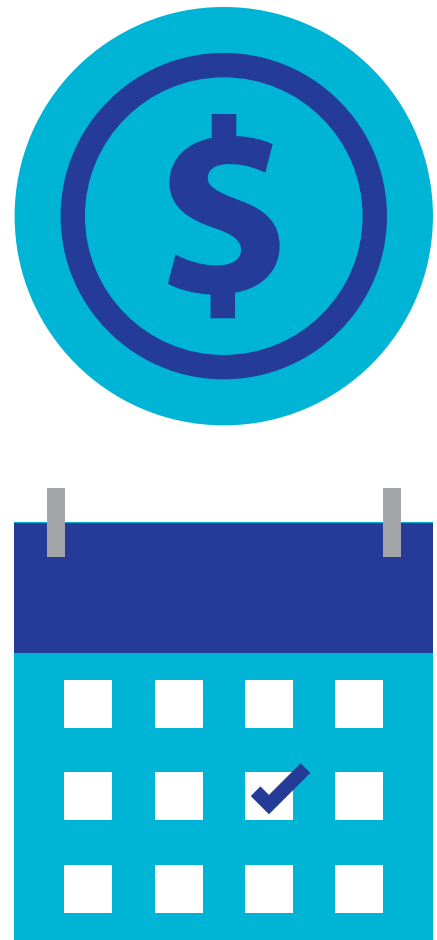




Bill smoothing

Easy English version



Hard words

This book has some hard words.



The first time we write a hard word

- the word is in **blue**
- we write what the hard word means.

You can get help with this book



You can get someone to help you

- read this book
- know what this book is about
- find more information.



About this book

This book is about **bill smoothing**.



Bill smoothing can help you

- know how much to pay each time

- manage your energy bills.

What happens if you get bill smoothing?

You can choose to pay the same small amounts instead of once.

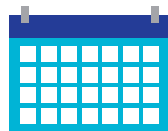


You can choose to pay

- month



- fortnight



- week.



Bill smoothing can make bills easier to pay

- because you pay a similar amount each time

and



- the cost of your bill will not go up and down as much across the year.



AGL will tell you if there are changes to

- the amount you need to pay



- how often you pay.

Who can use bill smoothing?

You can ask us about Bill Smoothing, if you have a



- home

or



- business.

More information



We can give you more information about

- bill smoothing
- and
- other ways to get help to pay your bill.



Call 131 245



Website www.agl.com.au

If you are deaf or find it hard to hear or talk you can contact the National Relay Service.

<http://bit.ly/NRSContactPage>

Call 1300 555 727



If you need help with English you can call an interpreter

1300 307 245

Scope's Communication and Inclusion Resource Centre wrote the Easy English version, based on information provided by AGL, in December 2019.

www.scopeaust.org.au

