

# Customer Authorised Representative Metering Data Consent Form



By completing this form you are giving consent for your AGL metering data of the sites specified to be provided to the Customer Authorised Representative listed in this form. This form is valid for a single use only.

## Customer authorising consent to a Customer Authorised Representative.

### Customer

Name of account holder giving authority:

Date of Birth:

Contact Number:

Email:

### Company

Name of Company:

Trading as:

ABN:

Name & Position of individual giving authority:

Contact Number:

Email:

Tick box – Are you an authorised party acting on behalf of the nominated business?

Yes

No

## Customer Authorised Representative to whom metering data is to be provided to.

Name of Customer Authorised Representative:

Name of Company: (if applicable)

Position in Company: (if applicable)

ABN: (if applicable)

Contact Number:

### Other

NMI means the 'National Meter Identifier' which links your electricity Meter with the Supply Address. This can be found on the back of your bill. If you have more than 5 accounts please use the 'Bulk Metering Document' available on [agl.com.au](http://agl.com.au)

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Account Number:

### Declaration

By submitting this request for metering data you agree to the following terms:

- AGL is permitted to recover its reasonable costs related to this request and you agree to pay such reasonable costs. AGL may charge you for access to your metering data if:
  - a customer requests data more than 4 times in any 12 month period;
  - the request is for electricity metering data to be delivered in a non-standard form or manner;
  - a customer authorised representative requests information about more than one customer at a time;
  - the request relates to historical data from a non-active account; or
  - a customer is a large market customer not on AGL's Standard Retail Contract or Market Contract General Terms.
- AGL will notify you of any charge that applies prior to fulfilling your request unless that charge is already set out in your contract with AGL (including the fee schedule). To the extent permitted by law and regulation, you must agree to pay the reasonable charge to receive the data, notwithstanding anything contained in any other contract between you and AGL.
- AGL will use reasonable efforts to supply the data within any applicable timeframes, but you acknowledge that the delivery of metering data may be delayed by a high volume of requests, incorrect identification data, your refusal to pay any applicable fees or complex/non-standard requests.
- If you are applying for access to metering data as a customer authorised representative, you:
  - warrant that you have authority to make this request on behalf of the customer (including receiving, disclosing and using the customer's metering data) and indemnify AGL for any loss or damage connected with a breach of this warranty;
  - must pay any charges relating to this request and must only pass those charges through to the customer if you have their prior consent to do so;
  - must only use any information you receive in connection with this request for the purposes expressly authorised by the customer; and
  - must provide written evidence of the customer's consent to this request in a form acceptable to AGL.

Signature of individual giving the authority (AGL customer)

Date:  /  /

Signature of Customer Authorised Representative

Date:  /  /

Please note that a Customer Authorised Representative may apply a charge for their services separate to AGL.