

Prepaid Digital Visa Card Offer (AGL Bp Energy Offer) – Terms & Conditions

Last updated: 22 January 2025

Offer available from 10 September 2024 to 11 March 2025 at 11.59PM AEST, unless extended (**Offer Period**).

Offer available to new & moving residential AGL customers, who are BP Rewards members (also referred to as “you” or “your”), who:

- a. sign up to the AGL bp Energy Offer on the AGL Value Saver Plan, for customers located in VIC, NSW, QLD and SA (in areas where AGL operates) by switching their home energy (gas and/or electricity) to AGL from another retailer or who move their home energy (gas and/or electricity) to the AGL bp Energy Offer when moving house; or
- b. sign up to the AGL bp Gas Offer on the AGL Savers Plan, for customers located in WA (in areas where AGL operates), by switching their home gas to AGL from another retailer or who move their home gas to the AGL bp Gas Offer when moving house (**Eligible Customer**),

via the dedicated AGL bp Energy/Gas Offer product landing page only (**Eligible AGL Plan**).

Eligible Customers must remain on this plan for a minimum of 30 days to be eligible. Eligible Customers must provide an email address and mobile number upon sign-up. Within 45 days of successful sign-up and verification, you will receive instructions on how to redeem a \$100 Prepaid Digital Visa Card (**Offer**).

Limit of one Offer per supply address, across a maximum of 2 supply addresses per customer. The Offer will not be awarded as cash or credits and cannot be reloaded.

Your Prepaid Digital Visa Card can only be used on your smart phone device. It cannot be substituted for a physical card, transferred, reloaded or redeemed for cash, and it cannot be used to purchase other gift cards.

Your Prepaid Digital Visa Card can be used anywhere Prepaid Visa Gift Cards are accepted online and in-store with contactless point of sale terminals. Your Prepaid Digital Visa Card cannot be used as a credit card or linked to any deposit account.

Any ancillary costs, such as booking fees associated with redeeming the Prepaid Digital Visa Card are not included. The Prepaid Digital Visa Card is valid for 36 months from the date of issue. Once activated, the 16 digit Prepaid Digital Visa Card number, expiry date and CVV will be displayed on screen and can be added to the Eligible Customer’s digital wallet on their smartphone device. Details of the balance and card expiry date are also available free of charge at www.myprepaidcentre.com.au or by calling 1800 778 619. At the expiry of the Prepaid Digital Visa Card any unused balance will be forfeited. Eligible Customers will not receive notice prior to expiry. The Prepaid Digital Visa Card is issued by Heritage and People’s Choice Limited trading as Heritage Bank ABN 11 087 651 125

(Heritage) pursuant to a licence from Visa Worldwide PTE Ltd. Blackhawk Network (Australia) Pty Ltd ACN 123 251 703 is Heritage's program manager for the Offer. Redemption of the Prepaid Digital Visa Card is subject to the following Visa Card Terms and Conditions and Excluded Merchants apply see: <https://incentivesgiftcard.com.au/terms-conditions>.

If for any reason any aspect of this Offer is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of AGL, AGL may in its sole discretion cancel, terminate, modify or suspend the Offer.

Subject to consumer rights including under the *Competition and Consumer Act 2010 (Cth)*, AGL is not liable (including in negligence) for any damage, delay to or loss or theft of the Prepaid Digital Visa Card, except liability which can't be excluded (which is limited to the greatest extent allowed by law). If asked you must provide proof of age/residency/identity. This Offer does not restrict consumer rights under any statute including under the *Competition and Consumer Act 2010 (Cth)*.

AGL reserves the right to cancel any Prepaid Digital Visa Card issued if it reasonably suspects that they have been obtained or used fraudulently or illegally, or in breach of the Terms and Conditions of this Offer.

By participating in this Offer, you understand and consent to AGL collecting and using your personal information, and disclosing your personal information to our related entities, agencies, promotion partners (including our Visa Card issuer) and other third parties where engaged in connection with this Offer, for the purpose of providing you with this Offer and in accordance with our privacy policy available at agl.com.au/privacy-policy.

AGL reserves the right to change the Terms and Conditions of this Offer, or withdraw the Offer at any time, but we'll let you know by posting revised Terms and Conditions on AGL's website. AGL will honour any existing Offer that is current at the time of any such variation.