



AGL Mobile 4G Mobile SIM Plan Promotion

February 2024

The "AGL Mobile 4G SIM Plan Promotion" is available to AGL energy customers (**Eligible Customers**) who sign up for an eligible AGL Mobile 4G SIM plan between 1 February 2024 and 29 April 2024, unless varied by AGL (**Promotion Period**).

Eligible Customers who sign up to the below **Eligible Plans** will receive \$10 monthly discounts for the first 3 months:

- **Extra Small Plan**
- **Small Plan**
- **Medium Plan**
- **Large Plan**

(each an "**Eligible Plan**" and together "**Eligible Plans**").

This is in addition to the ongoing \$5 per month discount that AGL energy customers are eligible to receive (**AGL Monthly Credit**). The customers will continue to receive the AGL Monthly Credit after the first 3 months.

The Promotion is subject to the Promotion Conditions below (each Eligible Customers are referred to as "**you**"/"**your**"):

- AGL reserves its right to end the AGL 4G SIM Extra Small Promotion at any time at its discretion.
- The promotion cannot be applied to any existing AGL mobile plans (including change of plans).
- The promotion starts when your AGL mobile service is connected during the Promotion Period.
- The promotion only applies to your monthly AGL mobile SIM plan fee. You will still be fully charged for any excess use or charges not included in your AGL mobile SIM plan allowance.
- After the first 3 months of your AGL mobile SIM plan, as an AGL energy customer, we will start charging you the full monthly AGL mobile SIM plan fee, less the AGL Monthly Credit, plus any other applicable excess usage charges or fees.
- If you cancel your AGL energy plan(s) and are no longer an AGL energy customer, change your AGL mobile SIM plan, or cancel your AGL mobile SIM plan service during the first 3 months of your mobile plan, the promotion will no longer apply to your service from the date of change or cancellation, and you will not be able to apply the promotion to any future AGL mobile SIM plan service.
- You can cancel your AGL mobile SIM plan service at any time and there are no early termination fees associated with this promotion, you just need to pay any outstanding excess usage charges and fees outside your AGL mobile SIM plan allowance.
- For new mobile numbers, we will auto-activate your AGL mobile SIM for you, which usually happens on the day it is delivered but it can take 1-2 business days after delivery. For port-in numbers, you must activate your AGL mobile SIM after the SIM card arrives.
- If you have selected an eSIM, an eSIM QR code will be delivered to you with instructions.
- Failure to activate your service within thirty (30) calendar days of purchase will result in your AGL mobile SIM plan service being cancelled and the SIM card and the eSIM QR code will no longer be valid.
- The promotion cannot be redeemed outside of the Promotion Period.
- The promotion cannot be transferred to another service, person, or party.
- The promotion cannot be redeemed for cash.
- The promotion cannot be used in conjunction with any other AGL mobile offer unless specified in these Terms and Conditions. This offer is compatible with AGL Monthly Credit of \$5 per month, provided that you are an AGL energy customer.
- Customers should refer to the [AGL Telecommunications Customer Terms](#) and the [AGL Mobile SIM Plans Critical Information Summary](#) for more details about the specific products and services.



- AGL reserves the right, in our sole discretion, to remove your access to this program if you breach our fair and [Acceptable Use policy](#), or we have otherwise formed the view that you are scamming this program.