AGL **nbn**[®] Fibre Upgrade Promotion 30/04/2024 to 30/06/2024 – Terms and Conditions

Get \$100 (incl. GST) off your first or second bill, after you successfully upgrade to full fibre with AGL on an eligible plan

Promotion Period

From 30/04/2024 until 30/6/2024, unless varied by AGL.

Eligible Customer

You are an Eligible Customer if you are:

- (a) a new or current AGL customer;
- (b) your address is currently connected to the nbn network via FTTN or FTTC technology;
- (c) your address has been assessed by nbn co as being eligible for an upgrade from FTTN or FTTC (as applicable) to FTTP (**Fibre Upgrade**); and
- (d) have successfully requested for the Fibre Upgrade before 30th June 2024, 5:00 PM.

Eligible Plans

AGL's Eligible Plans are:

- (a) For an FTTN to FTTP Upgrade:
 - (i) Home Fast 100/20 Mbps
 - (ii) Home Superfast 250/25 Mbps
 - (iii) Home Ultrafast 1000/50 Mbps
- (b) For an FTTC to FTTP Upgrade:
 - (i) Home Superfast 250/25 Mbps
 - (ii) Home Ultrafast 1000/50 Mbps

For more information on Fibre Upgrade, please refer to Schedule 2 of our <u>Customer Terms.</u>

Promotion Offer

Once your nbn technology has been successfully upgraded to FTTP, you will get a \$100 off your first or second internet bill.

Note: Customers may receive a bill prior to the successful upgrade. The \$100 credit will only appear on the first or second bill after the successful upgrade.

General Conditions

- In the event that the monthly plan fee is less than \$100, any remaining discount value will be carried over and applied to your next bill.
- Please note that if you cancel or downgrade your nbn plan or move to a new property within the first 12 months, the cancellation/downgrade fee of \$220.00 (incl. GST) will apply
- This offer is compatible with any current honeymoon and modem offers.
- The credit amount is not transferable or refundable.
- Refer to the AGL <u>Customer Terms</u>, <u>Critical Information Summary</u> and <u>Key Fact Sheet</u> for more details about specific products and services. <u>Acceptable Use Policy</u> applies.