

# AGL Mobile Promotion

3 Months FREE Plan Fees Promotion Terms &  
Conditions





# AGL Mobile 3 Months FREE Plan Fees Promotion – Terms & Conditions

**Start Date:** 03/08/2021 9.00AM AEST

**End Date:** 30/09/2021 11:59PM AEST, or such earlier date determined by AGL (“**Promotional Period**”)

The AGL ‘3 Months Free Plan Fees’ promotion provides eligible customers with free plan fees for the first three (3) months free for Small, Medium and Large SIM plans. This offer is only available to customers connecting to a new AGL mobile SIM plan service, including customers porting their service to AGL. Activation of the AGL mobile SIM plan service must occur within thirty (30) calendar days of purchase.

## 3 Months Free Plan Fees

- Available to new AGL mobile SIM plan customers and existing AGL Energy Residential customers who are taking up a new AGL mobile SIM plan service, either as a new connection or port-in.
- Promotion cannot be applied to existing AGL mobile SIM plans (including change of plans).
- If you are eligible for the promotion, you will not be charged your AGL mobile SIM plan fee for the first three (3) months of your plan.
- The three (3) Months Free Plan Fees promotion starts when you first activate your AGL mobile SIM plan.
- You must activate your AGL mobile SIM plan service after the SIM card is delivered to you, and within thirty (30) calendar days of purchase. Failure to do so will result in your AGL mobile SIM plan service being cancelled and the SIM card will no longer be valid.
- You don’t need to have or take up an AGL energy service, to be eligible for the promotion.
- The promotion only applies to your monthly AGL mobile SIM plan fee. You will still be charged for any excess use or charges not included in your AGL mobile SIM plan.
- After the first three months of your AGL mobile SIM plan, we will start charging you for your monthly AGL mobile SIM plan fee, plus any other applicable usage charges or fees.
- You can cancel your AGL mobile SIM plan service at any time and there are no early termination fees associated with this promotion, you just need to pay any outstanding excess usage charges and fees outside your AGL mobile SIM plan’s allowance.
- If you change your AGL mobile SIM plan, or cancel your AGL mobile SIM plan service, including during the first three months of your plan, the ‘3 Months Free Plan Fees’ promotion will no longer apply to your service from the date of change or cancellation, and you will not be able to apply the promotion to any future AGL mobile SIM plan service.
- The promotion cannot be redeemed outside of the Promotional Period.



- The promotion cannot be applied retrospectively to an existing or previous AGL mobile SIM plan service.
- The promotion cannot be transferred to another service, person, or party.
- The promotion cannot be redeemed for cash.

## **AGL Energy Customers**

- This offer is compatible with the AGL Monthly Credit of \$5 per month, provided that you have an active energy service with AGL.
- The AGL Monthly Credit of \$5 will be applied to your account after the first three months of your AGL mobile SIM plan service, or from when you change or cancel your AGL mobile SIM plan, whichever occurs first.

## **General terms and conditions**

- Customers should refer to general terms and conditions for specific products and services.
- AGL reserves the right, in our sole discretion, to remove your access to this program if you breach our fair and acceptable use policy, or we have otherwise formed the view that you are scamming this program.
- AGL reserves its right to end the AGL '3 Months Free Plan Fees' promotion at any time at its discretion.

