

# AGL nbn<sup>®</sup> Saver Offer

Offer Terms & Conditions



# AGL nbn<sup>®</sup> Saver Offer – Terms and conditions

Promotion Period	On and from the 25/10/2022 08:00AM AEDT to 31/01/2023 06:00PM AEDT, unless extended further, varied or removed by AGL at any time at its discretion (“ <b>Promotion Period</b> ”).
Eligible Plans	AGL <b>nbn</b> Home Standard; AGL <b>nbn</b> Home Fast; AGL <b>nbn</b> Home Superfast; AGL <b>nbn</b> Home Ultrafast; AGL <b>nbn</b> Fixed Wireless Plus (together, “ <b>Eligible Plans</b> ”).
Eligible Customers	<p>Available to:</p> <ul style="list-style-type: none"> <li>New AGL customers who sign up for an Eligible Plan, and also have or take up an active AGL energy residential gas or electricity plan (“<b>AGL Energy Residential Customer</b>”).</li> </ul> <p>Excludes existing AGL <b>nbn</b> plan customers (including change of plans and customers moving home).</p> <p>Each Eligible Customer is referred to in these T+Cs as “<b>you</b>”/“<b>your</b>”.</p>
Promotional Offer	<p>Eligible Customers will receive a \$20 discount on their <b>nbn</b> monthly plan fees for the first 12 months on an Eligible Plan. This is on top of the AGL Monthly Credit of \$15 they will receive towards their Eligible Plan fees as AGL Energy Residential Customers.</p> <p>As an example, for the <b>nbn</b> Home Standard plan, Eligible Customers will pay \$49 per month for the first 12 months:</p> <p style="text-align: center;">\$84 per month (full price) minus AGL Monthly Credit of \$15 minus \$20 promotional discount = \$49 per month</p> <p>The \$15 Monthly Credit will continue to be applied on a monthly basis if the Eligible Customer remains an AGL Energy Residential Customer.</p>
Promotion Conditions	<ul style="list-style-type: none"> <li>The promotion is only available if you take up a new Eligible Plan during the Promotion Period.</li> <li>Promotion cannot be applied to existing AGL <b>nbn</b> customers (including change of plans and moving home).</li> <li>The promotion starts when your AGL <b>nbn</b> service is connected to AGL.</li> <li>The promotion only applies to your monthly AGL <b>nbn</b> plan fees. You will still be charged in full for any other charges or fees.</li> <li>You may change your <b>nbn</b> plan to another Eligible Plan at any time. If you do, you will still be eligible for the promotion.</li> </ul>

	<ul style="list-style-type: none"> <li>• After the first 12 months of your AGL <b>nbn</b> plan, we will start charging you in full for your monthly <b>nbn</b> plan fee (unless you are eligible for the AGL Monthly Credit of \$15 per month as an AGL Energy Residential Customer and will therefore continue to receive the AGL Monthly Credit of \$15), plus any other applicable charges or fees.</li> <li>• If you cancel your AGL energy plan(s) and are no longer an AGL Energy Residential Customer during the first 12 months of your <b>nbn</b> plan, the promotion will no longer apply to your service from the date of cancellation, and you will not be able to apply the promotion to any future AGL <b>nbn</b> plan.</li> <li>• You may cancel your AGL <b>nbn</b> service at any time and there are no early termination fees associated with this promotion, you'll just need to pay any outstanding charges. If you have chosen to buy an AGL modem under a Device Payment Plan and you cancel your <b>nbn</b> plan within the Device Payment Plan period, you'll need to pay out the rest of the modem fee (the monthly modem fee for each remaining month) as a lump sum on your next bill.</li> <li>• <u>All other inclusions and exclusions can be found in the <a href="#">Critical Information Summary</a>.</u></li> <li>• The promotion cannot be redeemed outside of the Promotion Period.</li> <li>• The promotion cannot be applied retrospectively to an existing or previous AGL <b>nbn</b> service.</li> <li>• The promotion cannot be transferred to another service, person, or party.</li> <li>• The promotion cannot be redeemed for cash.</li> </ul>
AGL Energy Customers	<ul style="list-style-type: none"> <li>• This offer is compatible with the AGL <b>nbn</b> Monthly Credit of \$15 per month, provided that you are an AGL Energy Residential Customer.</li> </ul>
General Conditions	<ul style="list-style-type: none"> <li>• <u>Customers should refer to the <a href="#">AGL Telecommunications Customer Terms</a>, the AGL <b>nbn</b> Plans <a href="#">Critical Information Summary</a>, regarding the specific products and services.</u></li> <li>• AGL reserves the right, in our sole discretion, to remove your access to this program if you breach our <a href="#">Acceptable Use Policy</a>, or we have otherwise formed the view that you are scamming this program.</li> </ul>

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